



Bay Mills Health Center awarded Accreditation From The Joint Commission



September 17, 2020 – Bay Mills Health Center has earned The Joint Commission’s Gold Seal of Approval® for Ambulatory Health Care, Behavioral Health Care and Human Services, as well as Primary Care Medical Home Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal is a symbol of quality that reflects a health care organization’s commitment to providing safe and quality patient care.

Bay Mills Health Center underwent a rigorous, unannounced onsite review on July 7th and 8th. During the visit, a team of Joint Commission reviewers evaluated compliance with program standards spanning several areas including; emergency management, environment of care, infection prevention and control, leadership, medication management, and rights and responsibilities of the individual.

The Joint Commission’s standards are developed in consultation with health care experts and providers, measurement experts and patients. They are informed by scientific literature and expert consensus to help health care organizations measure, assess and improve performance. The surveyors also conducted onsite observations and interviews.

This accreditation was achieved in the midst of the COVID-19 pandemic. It is effective as of July 9, 2020 and is valid for 3 years. It takes a lot of time and effort to prepare for their visit and to complete the visit on a normal reaccreditation year, but even more so while trying to still maintain focus on COVID-19. We are so proud of our staff for handling the pressures of the pandemic and handling the site visit. Without the hard work day in and day out, this accreditation would not be possible.